



Parent Code of Conduct Policy

Date updated: November 2025

Date of next review: November 2026

Wacky Woods AP Expectations of Parents/Carers, we expect you to:

- Ensure that your child attends regularly.
- Notify the Provision on the first day of absence if your child is unwell.
- Be punctual, particularly at collection time; if running late please inform staff, late fees will apply.
- Speak to staff about your child's particular interests.
- Respond either in writing or verbally to express your opinions of your child's learning.
- Speak to a member of staff if you have any worries or concerns.
- Encourage your child's efforts and achievements.
- Read setting correspondence, including tapestry and emails,
- Ensure your child is dressed appropriately for provision, in clothes that you don't mind them getting messy, are safe for running and climbing and are appropriate for the weather on that day.
- Keep us informed of any changes to your emergency contact details.
- Inform us of any medical conditions, allergies or intolerances or food preferences that may affect your child or child's religion.
- Inform us if someone different is coming to collect your child, if this is someone not already stated on your 'All about Me' form then please send a photo of this person along with a password they will also need ID with them to collect.

Communicate with staff respectfully and calmly.

Both Verbal or physical abuse will not be tolerated, and the conversation will end and if necessary, reported to relevant external agencies such as, the Police.